

Illinois Electric Choice Sales Agreement – Terms and Conditions

Background: This contract is only intended for Residential and Small Commercial Customers (customers with electric usage of 15,000 kWhs or less annually). Santanna Natural Gas Corporation d/b/a Santanna Energy Services ("Santanna") is licensed by the Illinois Commerce Commission ("ICC") as an Alternative Retail Electric Supplier ("ARES"). To learn more about Santanna's pricing and program, contact Santanna at 800-764-4427, by fax at: 877-887-5099, in writing to: 7000 N Mopac Expwy, STE 200, Austin, TX 78731, or via our web site at: www.santannaenergyservices.com

Price: Fixed at a rate of **\$0.1049 per kWh**. The rate for this initial term includes transmission charges but does not include passthrough charges for ComEd service (delivery charges and other Utility service fees), a monthly administrative fee, or state and local taxes. You are responsible for the payment of these charges on your ComEd utility bill. If pass-through charges from the Utility increase, if new charges are approved by a governmental agency, or if existing tariff charges are administered differently, causing charges from the Utility to increase, your price will change accordingly. This agreement begins with your next available Utility meter read and your being accepted into the Electric Choice Program. Santanna is not responsible for occasional delays in the enrollment process under this agreement.

Administrative Fee: \$0.00

Your estimated total bill for electric service using sample monthly usage levels of 500; 1,000; and 1,500 kWhs are:

500 kWh	1,000 kWh	1,500 kWh
\$52.45	\$104.90	\$157.35

Initial Term & Automatic Contract Renewal: Your Initial Term is **24 months**. After your Initial Term, your agreement will automatically renew to a fixed term contract, unless you decide to cancel. The administrative fee may change after your initial term. The renewal is automatic and does not require action from you although there may be a change to the price or terms and conditions in the agreement. You will also receive advanced notice of this renewal offer no less than thirty (30) days prior to the end of the initial term. While taking service on another fixed term contract, Santanna will charge you for all electricity billed by ComEd at a fixed price.

Early Termination: You may terminate this Agreement at any time without any fee or penalty.

Rescission Period: You may rescind this Agreement and your pending enrollment without penalty within 10 calendar days after the electric Utility processes the enrollment request. If the 10th calendar day falls on non-business day, the rescission period will be extended through the next business day. Residential customers may rescind the contract and the pending enrollment by contacting either Santanna at **800-764-4427**, or ComEd at **800-334-7661**.

Service: Santanna is an independent seller of electric power and energy service certified by the Illinois Commerce Commission. Santanna is not representing, endorsed by, or acting on behalf of, a utility or a utility program, a consumer group or consumer group program, or a governmental body or program of a governmental body. ComEd remains responsible for the delivery of electric power and energy to your premises and will continue to respond to any service calls and emergencies. You will receive written notification from ComEd confirming a switch of your

electricity supplier to Santanna. As an ARES supplier, Santanna will supply electricity generation services to you as required by your Electricity Distribution Utility (ComEd) based on your usage. Switching to an ARES provider will not impact your electricity service reliability. Santanna Energy Services is not the same entity as your electric delivery company. You are not required to enroll with Santanna Energy Services.

If you are enrolling in Santanna's Renewable Energy plan, Santanna will either purchase electricity sourced from renewable resources or Renewable Energy Credits ("RECs") from generation facilities located in the United States sufficient to cover the amount of electricity needed to serve you for the length of your contract. Electricity is the product of a mix of generation energy sources, that is delivered over a system of wires. So, it is not yet possible to deliver electricity from a specific generation facility directly to your home or business. However, purchasing this product enables you to directly support the continued use and development of renewable electricity, which helps to reduce carbon emissions and provides other local and global environmental benefits in the region where the renewable electricity generator is located. Santanna may take several months after the end of a calendar year to purchase and/or retire the RECs needed to fulfill your product.

Questions, Complaints and Concerns: If you have any questions or concerns you may contact Santanna's Customer Service Department by phone weekdays from 7:00 a.m. - 6:00 p.m. CST, and Closed on Saturdays at 800-764-4427, by fax at: 877-887-5099, in writing to: 7000 N Mopac Expwy STE 200 Austin, TX 78731, or via our web site at: www.santannaenergyservices.com. For any questions regarding your bill, electricity or metering, you may contact ComEd at 800-334-7661. If you are not satisfied with the response, or to obtain education materials contact the Illinois Commerce Commission (ICC) Consumer Services Division at: 1-800-524-0795 or at: <http://www.icc.illinois.gov/>. You may also contact the Illinois Attorney General's Office at: 1-800-386-5438 (Northern Illinois), 1-800-243-0618 (Central Illinois), or 1-800-243-0607 (Southern Illinois).

Eligibility: This agreement is contingent upon the provision of complete and accurate information to Santanna by you, acceptance by Santanna, and successful enrollment by ComEd. By entering this Agreement, you represent and agree that the account(s) served by Santanna under this Agreement are residential and/or small commercial accounts in the ComEd service territory, and that the account information below is complete and accurate. You confirm that you are the customer of record for this electricity account, and that you are authorized to make the supplier change for the account information shown below. Santanna reserves the exclusive right, at any time, to not enroll or to terminate service to customer locations that do not meet the preceding criteria. Participation in the program is subject to the rules of ComEd. Occasionally customers are terminated from the program either in error or for being in arrears; you may contact ComEd to correct the problem and be reinstated in the program. Additionally, Santanna may offer a Rewards program as part of this offer. To participate in Rewards, you must provide a valid email address and have internet access.

Billing: For your convenience, you will continue to receive one monthly bill from ComEd including Santanna's charges for Generation and Generation Related Services for the volume of electricity consumed during the billing cycle. The electricity consumption will continue to be measured or estimated by ComEd. You are required to pay your bill in full and on time in accordance with ComEd's billing and payment terms. Failure to pay your electric bill charges on time could result in interest and late fees imposed by ComEd, and your service being disconnected in accordance with tariff guidelines. If you have billing questions you may call Santanna's toll free

customer service number at 800-764-4427 or ComEd Customer Service at 800-334-7661. Santanna retains the right to terminate this agreement with 14 days written notice for customer non-payment.

Moving/Termination: This Agreement will automatically terminate without penalty if you: (i) relocate outside of ComEd service territory; (ii) move to a service location that is not served by ComEd; or (iii) relocate inside the Utility's service territory and the Utility does not have contract portability. If you relocate within the Utility's service territory and do not exercise your right to cancel, this Agreement may continue for service at your new location.

Environmental Disclosure: Environmental disclosure information may be found on Santanna's website at: <http://www.santannaenergyservices.com/knowledge-center/environmental-disclosures/>.

Regulatory Disclosure: Beginning on October 1, 2022, the electric supply price to compare is \$9.76500 cents per kilowatt hour. The electric utility electric supply price will expire on June 1, 2023. The utility electric supply price to compare does not include the purchased electricity adjustment factor and, if applicable, the range of the purchased electricity adjustment. The purchased electricity adjustment factor may range between +.5 cents and -.5 cents per kilowatt hour. For more information go to the Illinois Commerce Commission's free website at www.pluginillinois.org.

Agency: You hereby authorize Santanna to obtain information from ComEd that includes, but is not limited to: billing history, payment history, historical and future electricity usage, meter readings, and characteristics of electricity services. Santanna reserves the right to determine if your credit standing is satisfactory before accepting your enrollment request. Santanna will not disclose social security numbers and/or account number(s) without your affirmative written consent other than for uses of Santanna's own collections and credit reporting, or assigning a customer contract to another ARES.

Limitation of Liability & Force Majeure: Certain causes and events out of the control of Santanna (called Force Majeure events) may result in interruptions in service and affect the price of supplying electricity. Santanna will not be liable for the results of any such interruptions or price changes caused by Force Majeure events, including but not limited to acts of God, catastrophic weather events, acts of any governmental authority, accidents, strikes, labor disputes, changes in laws, rules or regulation by any governmental authority, or any cause beyond Santanna's control. Santanna shall in no event be held liable for any special, punitive, direct, incidental or consequential damages as result of non-performance under this Agreement.

First Name/Last Name _____

Service Address: _____

Billing Address: _____

Phone: (____)____-____ Fax: (____)____-____ Email Address: _____

Account Number: _____ Meter Number: _____

I have read and agree to the terms and conditions of the Illinois Electric Choice Sales Agreement and acknowledge receipt of a copy of this Agreement. By signing this Agreement, I authorize the change of my electricity service supplier from my current supplier to Santanna, in accordance with the Terms and Conditions, which I am accepting as part of my enrollment with Santanna. This agreement is with Santanna, an Alternative Retail Electric Supplier,

NOT the Electric Distribution Utility. It is binding upon and it benefits the parties hereto and their respective successors and assigns. Santanna reserves the right to assign this agreement upon written notification. Upon acceptance of this offer from Santanna you acknowledge agreement to these terms and conditions.

Authorized Signature: _____

Date: ____/____/____

Your enrollment is subject to approval by Santanna Energy Services.

FOR MORE INFORMATION CONTACT US: 800-764-4427
www.santannaenergyservices.com
7000 N Mopac Expwy, STE 200, Austin, TX 78731



UNIFORM DISCLOSURE STATEMENT

Santanna Natural Gas Corporation d/b/a Santanna Energy Services
 7000 N Mopac Expwy, STE 200, Austin, TX 78731, www.santannaenergyservices.com
 800-764-4427: Open weekdays 7:00 a.m. - 6:00 p.m. CST and Closed on Saturdays.

Rates and Product Information			
Price (in cents/kWh) and number of months this price stays in effect:	Cents per kWh for 24 months.		
Other monthly charges:	\$0.00 monthly administrative fee		
Total Price (in cents/kWh) with other monthly charges	500 kWh	1,000 kWh	1,500 kWh
	10.49 Cents	10.49 Cents	10.49 Cents
Length of the contract:	24 months		
Price after the initial price:	Fixed. Fixed rate may change at time of renewal.		
Contract Renewal			
Contract Renewal:	<p>After initial term, contract will automatically renew to a Fixed Price Program. At renewal, Santanna will charge all electricity billed by ComEd at a fixed price per kWh with a fixed administrative fee. The administrative fee may change after your Initial Term. Notice of this renewal will be given no less than thirty (30) days prior to the end of the Initial Term.</p>		
Right to Rescind and Cancel			
Rescission	<p>You have a right to rescind (stop) your enrollment within 10 calendar days after your utility has received your order to switch suppliers. You may call us at 800-764-4427 or your utility at 800-334-7661 to accomplish this.</p>		
Cancellation	<p>You also have the right to terminate the contract without any termination fee or penalty if you contact us at 800-764-4427 within 10 business days after the date of your first bill with charges from Santanna.</p>		

This is a sales solicitation and the seller is Santanna Energy Services, an independent retail electric supplier. If you enter into a contract with the seller, you will be changing your retail electric supplier. The seller is not endorsed by, representing, or acting on behalf of, a utility or utility program, a governmental body or a governmental program, or a consumer group or a consumer group program.

If you have any questions or concerns about this sales solicitation, you may contact the Illinois Commerce Commission's Consumer Services Division at 1-800-524-0795. For information about the electric supply price of your utility and offers from other retail electric suppliers, please visit www.PlugInIllinois.org.

Date: _____

Agent ID: _____